



Thunderbird

**PROFESSIONAL
DEVELOPMENT SERIES FOR
ABORIGINAL ARTISTS & ARTS
MANAGERS**

JANUARY Workshop....NEXT FRIDAY! Build stronger and more rewarding relations through creative communication in 2012! The **Conflict Resolution** workshop is part of the *fifth* season of the *Professional Development Series for Artists and Arts Managers* presented by **Thunderbird**. This workshop is **FREE** and takes place in the lower level meeting space at the 167 Gerrard Street East (Miziwe Biik). Lunch is provided so please do RSVP!

CONFLICT RESOLUTION WORKSHOP

Friday, January 13

Time: 10:00 AM to 4:00 PM

Build your tool kit for dealing with conflict - be it personal or professional - by understanding some of the fundamental principles and theories behind conflict resolution. This workshop will help improve your skills when negotiating contracts and for dealing with potentially emotional and heated discussions. Understand why we avoid dealing with conflict and learn how to redirect reactionary responses through problem solving, focusing on issues and choosing the right strategies to find mutually acceptable agreements.

FACILITATOR

Marcia Nickerson, B.H.A., M.A, is an independent consultant, managing partner of Sustain Design Studios, and the Chair of the imagineNATIVE Film Festival. Marcia has extensive experience working as a consultant and in the public sector in the areas of negotiations and mediation, policy and program development, facilitation and strategic planning, and the creation of partnership arrangements.

GUEST PROGRAMMER

The success of the five *Professional Development Series for Artists and Arts Managers* is through the programming insight and organization of independent, Arts Presenter, **Denise Bolduc**. Bolduc has an extensive background as an artistic director, producer, event manager, administrator, facilitator, consultant, speaker and programmer spanning over 20 years in the arts and culture sectors.

To RSVP & for further information, please contact: d.m.bolduc@gmail.com